

TRAINING OF QUALITY ASSURANCE SYSTEM AT PAMULANG UNIVERSITY

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ABSTRACT

A quality culture in higher education can be created if it is supported by the implementation of a good Internal Quality Assurance System (SPMI). The existence of a strong quality assurance unit is needed to realize the implementation of SPMI well. Based on a self-evaluation from Pamulang University, the quality assurance unit still needs strengthening, both in terms of its structural presence, completeness of documents and in its implementation. Therefore, LPMPP UNY, in this case the Quality Assurance Center, in collaboration with partner universities at Pamulang University, is holding a Community Service program to seek to strengthen the implementation of SPMI at Pamulang University so that it can improve the quality culture for the better. The PkM activity took the form of SPMI training which was attended by 50 participants consisting of structural officials in faculties and study programs, as well as lecturers who received additional assignments as quality assurance units or clusters. The training was held for three days with SPMI material and Internal Quality Audit. At the end of the activity, participants who meet the requirements received an SPMI training certificate and a certificate as an auditor.

Kata Kunci: *Service, training, quality assurance*