EVALUATION OF THE SERVICE PROCESS OF TRAINING UNIT SELABORA FIK UNY IN THE MASS OF THE CORONA PANDEMIC IN 2021

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ABSTRACT

This study aims to determine the real condition of one component of SELABORA FIK UNY service quality which is under the management and responsibility of FIK UNY, namely the quality of the training process. Data was collected by observation, questionnaires, interviews, and documentation studies. The data obtained will be analyzed qualitatively and quantitatively. The results of the research show that the curriculum and training planning must be improved because the level of performance in this field is still low. The results of the research can be used by coaches, Selabora administrators, and faculty leaders to make decisions, appropriate policies for the advancement of the development and management of the FIK UNY Selabora in particular, and improving the quality of young athletes in Yogyakarta and Indonesia.

Kata Kunci: practice, evaluation, selabora